



**This information will help you fill out your form.  
Please read it BEFORE you write on the form.**

## How to fill out this form

- Please use a black or dark blue pen.
- Print clearly.
- Make sure you write in all the boxes that apply to you. If you don't there may be a delay in processing the bond money.
- Call us if you need help – it's free – on 0800 737 666.

Below is an explanation of each section of the form. The number of each section is next to the explanation.

### 1 Bond number

This number is on all our letters to you about the rented property. If you do not have it please call us.

### 1a Weekly rent

This information is gathered by Tenancy Services so that the general public and landlords have access to current rental market information through the Tenancy Services website. No personal, individual bond or property information will be published there.

### 2 Address of the rented property

**Property ID number** - If you do not know the Property ID number for this property, leave the box blank or call us to find out the number.

This individual number for the property helps us to be more accurate throughout the bond lodgement and refund process.

### 3 Landlord details

The landlord(s) should complete this section.

This information will assist Tenancy Services to contact you regarding this bond and to minimise any delays in paying out/refunding the bond when the tenancy finishes.

**Landlord ID number** - If you do not know the Landlord ID number for this landlord, leave the box blank or call us to find out the number.

PLEASE NOTE: All landlord details provided to Tenancy Services for this bond (including the Address for Service) will be used as the most current details for all that landlord's properties and bonds.

#### Address for Service

The Address for Service must be a street address in New Zealand where notices and other documents relating to the tenancy will be accepted by you, or on your behalf, even after the tenancy has ended.

In addition to a street address, a PO Box, fax number, or email address can also be provided to be used as an Address for Service also.

PLEASE NOTE: By providing a PO Box, fax number, or email address, you are authorising Tenancy Services to use these to contact you.

### 4 Departing tenants

This section needs to be signed by all the departing tenants. They need to agree that they have no further claim on any bond held for the property.

### 5 New/continuing tenant details

The tenant(s) should complete this section. At least one of the original tenants must be continuing to rent the property and include his/her name in this section.

This information will assist Tenancy Services to contact you about this bond and to minimise any delays in paying out/refunding the bond when the tenancy finishes.

#### Address for Service

The address for service must be a street address in New Zealand where notices and other documents relating to the tenancy will be accepted by you, or on your behalf, even after the tenancy has ended.

In addition to a street address, a PO Box, fax number, or email address can also be provided to be used as an Address for Service also.

PLEASE NOTE: By providing a PO Box, fax number, or email address, you are authorising Tenancy Services to use these to contact you.

### 6 Signatures

These signatures are important because they will be matched with the signatures on the **Bond refund form** that you will fill out when the tenancy ends.

## Other information

### Your personal information

Information provided on this form will be held and used by the Ministry of Business, Innovation and Employment for the purposes of administering the Residential Tenancies Act 1986.

This information you supply may also be used for carrying out customer surveys, public education and statistical analysis. We may occasionally provide your information to third parties to carry out this work on our behalf or where it is required by the law. When providing your information to third parties, we will take all reasonable steps to ensure that they do not use your information for any reason other than the intended purpose.

The information you supply will be provided to all parties named in your form.

You can access or correct your personal information held by us at any time.

Please be aware that a failure to provide the information requested may result in a delay in the processing of the bond.

### Any questions?

If you have any questions about this form or need more information about bonds, please freephone 0800 737 666, fax (04) 237 7884 or write to us at PO Box 50 445, Porirua 5240.

Ki te mea he pātai āu mō tēnei puka, kei te pīrangi pārongo rānei mō te moni here (bond), waea koreutu 0800 737 666, waea whakaahua (04) 237 7884, tuhituhi mai rānei ki a mātou i Pouaka Poutāpeta 50445, Porirua 5240.

'A iai ni fesili e uiga i lenei pepa pe mana'omia fo'i nisi fa'amatalaga e uiga i le tupe fa'amau (bond), fa'amolemole telefoni mai i le numera 0800 737 666, fax (04) 237 7884 pe tusi mai fo'i 'ia 'i matou i le Pusa Meli Numera (PO Box) 50445, Porirua 5240.

## Other help

All our forms and other information are on our website at: [www.tenancy.govt.nz](http://www.tenancy.govt.nz)

If you have questions at any time about your rights and obligations when renting call our tenancy advice freephone:

0800 TENANCY (0800 83 62 62).

## Before you send in your form CHECK:

- Has everyone signed the form?
- Is there an address for service for the tenant(s) and landlord(s)?